The London Carpet Clinic

CAPABILITY STATEMENT

Office and commercial cleaning contracts across Central London, with carpet and upholstery care built in.

Insured, DBS-checked and founder-led. We survey, write the specification and run the rota ourselves.

Insured £5m+ | DBS-checked team | Two specialist vans

Who we are

The London Carpet Clinic Ltd is a founder-led commercial cleaning contractor. The founder surveys every site, writes the specification and runs the rota.

Carpet and upholstery expertise inside a regular cleaning contract. We compete on quality, not price.

Established 2026.

Coverage

Central London first: EC1, EC2, EC3, EC4, WC1, WC2, W1, SW1, SE1, E14, N1, NW1. E14 includes Canary Wharf.

Then Greater London inside the M25.

Capability

VANS AND EQUIPMENT
Two fully equipped vans with commercial heated-extraction carpet and upholstery equipment.

TEAM
A team of around ten trusted, experienced cleaners, mainly office cleaning. DBS-checked team.

HOURS
We work early mornings, evenings, daytime, weekends and nights.

Compliance at a glance

INSURANCE
Public and employers' liability £5m or more. Certificates on request.

HEALTH AND SAFETY
Written health and safety policy. RAMS and COSHH per site.

VETTING
Right-to-work and ID checked. DBS-checked team. Enhanced DBS for schools.

MOBILISATION
TUPE-aware. We take on and re-brief an existing team where a transfer applies.

MANAGED BLOCKS
12-month agreements as standard, so no Section 20 consultation is triggered.

ACCESS
Keyholding, alarm procedures and out-of-hours working.

CONFIDENTIALITY
Confidentiality agreements signed on request.

SURVEY
Free site survey. Written specification within five working days.

COMPANY
Registered in England and Wales, company number 17065138.

How a contract runs

1. **Survey**
A free 15-minute walk-round with the founder, out of hours if that suits you.

2. **Specification**
A written specification: area by area, tasks per visit, periodic tasks, consumables and sign-off.

3. **Trial month**
The first month runs as a trial, so you can judge the team on your own building.

4. **Rota**
A fixed rota with a named supervisor, cover arrangements and out-of-hours windows.

5. **Monthly review**
A short monthly review of what was done, what was missed and what changes next.

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Services

Office and commercial cleaning contracts

Regular contracts from one site to multi-site, with a written specification and a monthly review.

Carpet and upholstery care programmes

12-month programmes: quarterly traffic lanes, annual full clean, upholstery on rotation.

Post-fit-out and builders' cleans

Sparkle clean to handover standard on the programme date, then the ongoing contract.

Subcontract capacity for FM and contract cleaners

A Central London team under your brand, with the documents your PQQ asks for.

Common parts for managed blocks

12-month agreements, RICS-style specification, any VAT shown separately, sign-off log on site.

WHO WE WORK FOR

- Office managers and workplace leads
- FM and contract cleaners
- Managing agents and block managers
- Fit-out contractors and project managers
- Schools and colleges
- Hotels, restaurants and venues
- Care settings

What the survey covers

- 15 minutes
- Free, with no obligation
- Out of hours available

A walk-round of the building with the founder. We ask about: which areas matter most, and which have caused complaints before; floor types, carpet condition and upholstery in meeting rooms and reception; access, alarms, keyholding and the hours the building is empty; consumables, waste and anything your current contract leaves out.

Afterwards: A written specification and a price for the trial month and the contract that follows. Written specification within five working days.

Documents on request

Public and employers' liability insurance certificates · Written health and safety policy · Site-specific risk assessments and method statements (RAMS) · COSHH assessments for the products used on your site · DBS confirmation letter for the team on your site · Right-to-work and ID checking process · Confidentiality agreement.

Sent within one working day of your request. We do not publish certificates on the website.

Recent work

CHELSEA, SW3
Fitted carpet

CLAPHAM, SW4
Stair carpet

BRIXTON, SW9
Fabric upholstery

FULHAM, SW6
Lounge carpet

Real jobs by our team. Before and after photos are at commercial.thecarpetclinic.co.uk/proof/.

References available on request with the client's permission.

Contact

PHONE
020 3905 1110

Monday to Saturday, 8am to 6pm

EMAIL AND WEB
info@thecarpetclinic.co.uk

commercial.thecarpetclinic.co.uk/book-a-survey/

REGISTERED OFFICE
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